

SERVER

Thoroughly understand and perform all duties assigned to you by your management team.

- Use tact, good manners and mature judgment in dealing with guests in all situations
- Operation of all machines and equipment required performing for server duties
- Execute sales and customer service programs

Job Responsibilities and Duties

- Greet customers
- Take customer food and beverage orders
- Make food, beverage and dessert suggestions
- Serve guests beverages, hot food promptly
- Present bill to customer and make charge
- Perform basic food preparation, such as salads, beverages and bread
- Light table bussing
- Side work such as stocking supplies, rolling silverware, resetting section
- Maintain high performance of service and courtesy
- Satisfy guest complaints promptly, politely and quietly
- Develop and maintain high ticket average
- Perform other duties as assigned by management

Uniform Code

- Uniform shirt
- Black pants
- Black shoes
- Apron
- Hair should be pulled back away from your face and secured by a hair accessory if it touches your shoulders. Moderate make-up and jewelry is acceptable. Present in a neat, clean, professional manner, such as clean uniform each shift, clean well-trimmed nails, good personal hygiene, no gum chewing while on duty, etc.